



Information for keepers of toll-exempt vehicles

Toll-exempt vehicles

In accordance with § 1 subsections 1 and 2 of the German Federal Trunk Road Toll Act (Bundesfernstraßenmautgesetz, BFStrMG), certain vehicles and vehicle combinations are exempt from the toll.

This includes the following toll-exempt vehicles:

- Buses and coaches,
- Military vehicles,
- Police vehicles,
- Civil defence and emergency rescue vehicles
- Vehicles used by a non-profit-making or charitable Organisation to transport emergency aid in serious humanitarian crises
- Fire service vehicles
- Vehicles used by other emergency services
- Vehicles in the service of the German Government
- Vehicles used exclusively for highway maintenance and operation, including road sweeping and winter services
- Vehicles used exclusively for purposes of the showman's and circus industry
- Agricultural or forestry vehicles designed to have a maximum speed of 40 km/h, which are being used by agricultural or forestry businesses and appropriate contractors to transport agricultural and forestry products or consumer goods as usual,
- zero-emission vehicles with a technically permissible maximum laden mass of up to 4.25 tonnes,
- zero-emission vehicles with a technically permissible maximum laden mass of over 4.25 tonnes (until 31 December 2025 at the latest).

Vehicles neither intended for transportation of goods nor used for this purpose are toll-free.

For the toll-exempt vehicles, it must be clearly recognisable that the motor vehicles are intended for the specified purpose. This excludes buses, coaches, vehicles for transporting humanitarian aid, agricultural vehicles designed to have a maximum speed of 40 km/h and electric and natural gas vehicles.

Registration

Buses, coaches and military vehicles are automatically identified by the toll system. Keepers of other toll-exempt vehicles can register these with Toll Collect to avoid unnecessary stops, checks and retrospective payment demands.

A requirement for registration is that the vehicle meets the exemption requirements for the entire duration of the selected registration period. Application for registration may be made only by the keeper of the relevant motor vehicle. However, in the case of a vehicle used for transporting humanitarian aid, third-party vehicles may be registered with the consent of the vehicle keeper. A motor-vehicle Trailer cannot be registered separately.

There is no obligation for registration. Exemption from the toll applies to qualifying vehicles, irrespective of registration. The option of registration is simply an additional facility provided by Toll Collect GmbH and is voluntary.

Registration is based on the principle of self-declaration, i.e. the applicant:

- is responsible for the factual and legal accuracy of the information he/she provides, and
- is obliged to immediately notify Toll Collect in writing about any changes to the information he/she has provided.

The registration of vehicles or vehicle combinations implies no recognition of toll-free status or toll exemption by Toll Collect or the German Federal Office for Goods Transport (BAG).

Registration is valid for a maximum term of two years and can be subsequently extended. Registrations that are not extended by the expiry day automatically lapse.

Application forms

Three forms are available on the Toll Collect website. They are for: registration,

extending your registration, deregistration of toll-exempt vehicles.

Please completely fill out the relevant form. Please send the signed and completed forms along with photocopies of all vehicle certificates (vehicle registration certificate part I) and the corresponding supporting documentation to Toll Collect.

A simplified procedure is used to extend your registration. If the content of the vehicle documents has not changed since initial registration, you do not need to submit a copy again.

Please sign and send all documents by e-mail to: Mautbefreiung@toll-collect.de. Attachments should not be larger than 5 MB. Alternatively, you can send your documentation by post to Toll Collect GmbH, Kundenmanagement und Abrechnung, Postfach 11 03 29, 10833 Berlin, Germany.

