Paying tolls with TollNow

TOLL COLLECT
service on the road

The **TollNow app** is a practical solutionespecially for occasional drivers who prefer spontaneous route planning.

Pre-requisite for using the TollNow app:

Your company and its vehicles must be registered with Toll Collect.

You have not yet registered with Toll Collect?

You can do so here:

→ www.toll-collect.de/go/registrierung

After completing the registration:

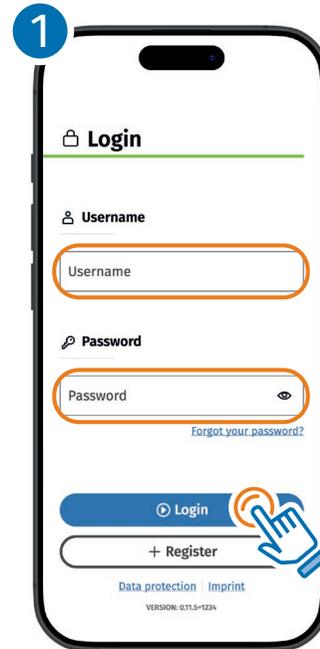Download the TollNow app from the Apple App Store onto your iPhone or iPad. Simply scan the QR code displayed.

The TollNow app must never be ended while driving.

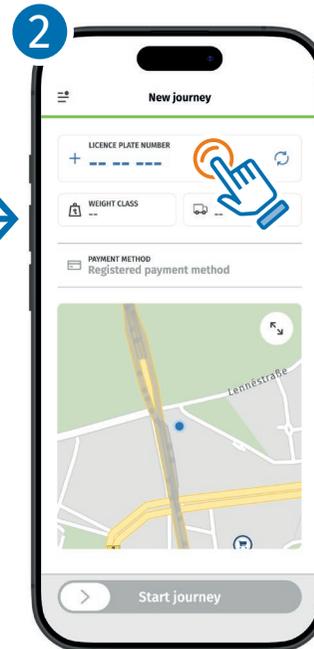**The device must be securely fastened and supplied with power while driving.**

Mobile phone and GPS reception must be available.

Please note: In the event of problems with the TollNow app , please contact the Toll Collect service hotline and in the meantime use the pre-booking function for toll collection.
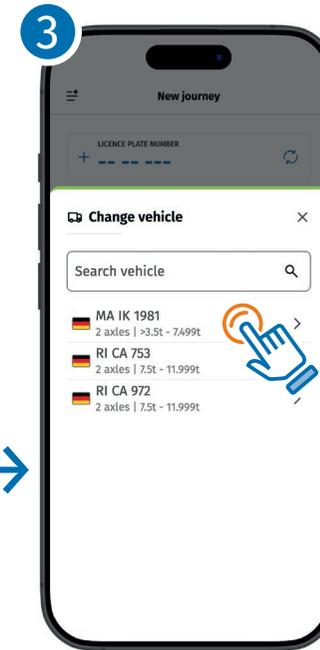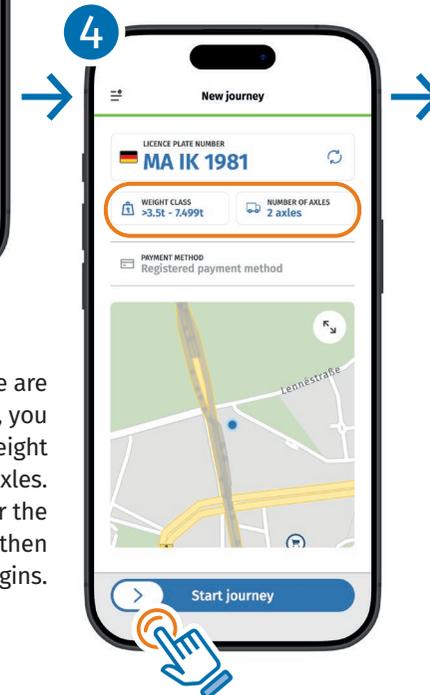
Here's how it works

1 Log in to the TollNow app. Use your access data for the Toll Collect customer portal to log in. When using the TollNow app for the first time, you will receive a brief introduction to the app.

Before you start a journey, select your vehicle. To do this, click on the **"REGISTRATION NUMBER"** field.

3 A registration number list will appear showing all the vehicles registered for your account. Select your vehicle. If the vehicle you require is not included in the registration number list, please check in the customer portal whether the vehicle registration has been completed.
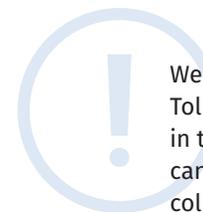
4 The data for your vehicle are displayed. If necessary, you can also adjust the weight class and the number of axles. Swipe to the right over the button **"Start journey"**, then toll collection begins.

Warning messages

5

The app indicates that toll collection is in progress by displaying a green area and **"Journey active"**.

6

Once you have reached your destination, press the **"End journey"** button.

The journey data is transferred. Please do not close the app.

Data is being transferred. Please do not close the app.

7

Journey summary

Journey successfully ended

BOOKING STATUS	Completed
JOURNEY ID	1000 0004 8888
VEHICLE	🇩🇪 MA IK 1981
WEIGHT CLASS	>3.5t - 7.499t
NUMBER OF AXLES	2 axles
ROUTE SUBJECT TO TOLL	210,0 km
TOLL WITHOUT VAT	**31,71 €**
OF WHICH PRO RATA EXTERNAL COSTS	20,79 €

Route

× Close

At the end of the journey the app shows the toll collected. This will be debited from the means of payment stored in the customer portal.

We recommend that the TollNow app is always running in the foreground so that you can easily see the status of toll collection at any time.

Please also ensure that the TollNow app is never closed while driving, that the device is securely fastened and has mobile phone and GPS reception and that the device is supplied with power while driving.
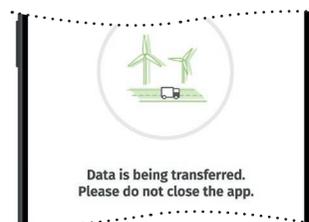
If there are problems with toll collection, the app will show you this. If the app is running in the background during this time, you will receive a message and a **warning signal** will sound. Set the volume of the device so that you can hear the warning signals.
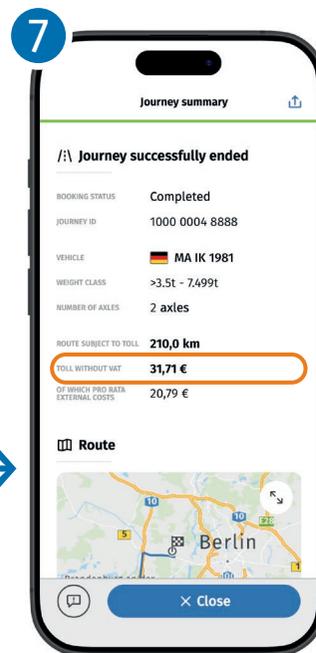

Connection to Toll Collect systems

Please check your internet connection to ensure correct toll collection.

ⓘ OK

Do you have any questions?
Please contact the Service Hotline.

Calls from Germany: 0800 222 26 28 *
Calls from abroad: 00800 0 222 26 28 *

* free call, mobile phone charges may vary

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www.toll-collect.de