


How do I read the Toll Collect journey details?

In addition to the toll statement and itemised journey list, registered companies can look at journey details in the customer portal. This means you can enter individual log-on numbers and receive a detailed list of the journey sections as well as the relevant individual costs. Numbers are assigned to the information fields, which will be explained point by point below.

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Fahrtetails

Ausdruck der Listenanzeige im Toll Collect Kunden-Portal

1 Example Transport GmbH
Firmenname Zusatz
Musterstraße 23
99856 Musterstadt

Benutzernummer:
1234567

4 5 6 7 8 9 10 11 12

Kfz-Kennz.	Land	Fahrtbeginn	Buchungsnummer	Abschnitts-ID	Tarifmerkmale*								Strecke Beginn	Strecke Ende	Straßenname	km	Mautbetrag in EUR	davon externe Kosten in EUR
					VVVV	AK	GK	SK	K/E	CO2	OK	ZK						
B TC 1001	D	TT.MM.JJJJ	1111111111	111111	00001	01	01	01	004	1	01	01	Auffahrt	nach	A1	00,0	00,00	0,00000
B TC 1001	D	TT.MM.JJJJ	1111111111	111111	00001	01	01	01	004	1	01	01	von	nach	A1	00,0	00,00	0,00000
B TC 1001	D	TT.MM.JJJJ	1111111111	111111	00001	01	01	01	004	1	01	01	von	Abfahrt	B1	00,0	00,00	0,00000
																00,0	00,00	0,00000
B TC 1001	D	TT.MM.JJJJ	111111111111	111111	00001	01	01	01	004	1	01	01	Auffahrt	nach	A1	00,0	00,00	0,00000
B TC 1001	D	TT.MM.JJJJ	111111111111	111111	00001	01	01	01	004	1	01	01	von	nach	A1	00,0	00,00	0,00000
B TC 1001	D	TT.MM.JJJJ	111111111111	111111	00001	01	01	01	004	1	01	01	von	Abfahrt	B1	00,0	00,00	0,00000
																00,0	00,00	0,00000
B TC 1002	D	TT.MM.JJJJ	111111111111	111111	00001	01	01	01	004	1	01	01	Auffahrt	nach	B1	00,0	00,00	0,00000
B TC 1002	D	TT.MM.JJJJ	111111111111	111111	00001	01	01	01	004	1	01	01	von	nach	A1	00,0	00,00	0,00000
B TC 1002	D	TT.MM.JJJJ	111111111111	111111	00001	01	01	01	004	1	01	01	von	nach	A1	00,0	00,00	0,00000
B TC 1002	D	TT.MM.JJJJ	111111111111	111111	00001	01	01	01	004	1	01	01	von	Abfahrt	B1	00,0	00,00	0,00000
																00,0	00,00	0,00000

* Tarifmerkmale: VVVV = Version Tarifmodell; AK = Achsklasse; GK = Gewichtsklasse; SK = Schadstoffklasse; K/E = Kraftstoffart/Energiequelle; CO2 = CO₂-Emissionsklasse; OK = Ortsklasse; ZK = Zeitklasse

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1 Company
Your billing address may differ from your current customer address. If you would like to change something (e.g. your address has changed), please notify us. You can use the “Change address and services” form for this purpose, which you can find online at www.toll-collect.de.

2 Date
Your journey details were created on this date.

3 User ID
You have been registered as a company with Toll Collect. Please state this user ID in all correspondence and inquiries.

4 Licence plate number / country / start of journey
You can compare the information with your records using the licence plate number, the designation for the country of origin and the start date of the journey.

5 Log-on number
You can easily identify journey details from the log-on number. If you have queries about individual journeys you should always quote this number.

6 Section ID
The section ID states the identification number of the routes travelled on.

7 Rate properties
The tariff properties contain the version of the tariff model (VVVV), the axle class (AK), the weight class (GK), the emission class (SK), fuel type/energy source (K/E), CO₂ emission class (CO2)*, the location class (OK) and the time class (ZK).
* The toll rate per kilometre depends on how much carbon dioxide (CO₂) a vehicle emits. A vehicle's CO₂ emissions class is indicated by the final character in the toll-rate designation.

8 Start of route / end of route
The course of the individual routes can be easily seen. The relevant entry point, the points along the journey and the exit point are shown.

9 Road name
Here you can find the official name for the road travelled on.

10 km
You can find information on the kilometres travelled for the route here. The number may deviate from that stated by the speedometer of the truck, because the satellite-supported toll collection is based on fixed route sections and not the individual kilometres travelled.

11 Toll amount in EUR
Here you can find the toll amount to be collected per journey section in euros.

12 including external costs in EUR
That is the proportion of the costs for air pollution and noise pollution on the relevant journey section.

13 Toll amount per journey
This number shows the toll calculated for each individual journey.